

Job Title: Playmaker
Reports to: Visitor Experience and Events Manager
FLSA Status: Non-exempt

PRIMARY PURPOSE

The Playmaker serves on the customer support team and helps children play, learn and have fun at the Children's Museum of Fond du Lac. Playmakers promote positive museum interactions, in a way that is **Welcoming, Helping, Friendly, Fun, Proactive and Safe**. Playmakers assist in the following areas: welcoming and interacting with guests, birthday parties, program and event assistance, and museum/exhibits cleaning. Ideal position for highschool and college students.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provides visitor assistance, including meeting and greeting museum guests, engaging children in museum environments and programs, sharing information about programs and other museum activities.
- Assists the managers, teachers, program instructors, and supervisors in delivery of high quality and fun classes, programs, events and museum experiences.
- Cleaning the facility and exhibits (indoor and outdoor).
- Serves as a backup to the Welcome Desk for admission and membership processing and answering phone calls.
- Other duties as assigned.

QUALIFICATIONS

- Valid driver's license or other form of photo ID the ability to pass a background check
- Must enjoy working with the public and interacting with people.

PHYSICAL DEMANDS

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties. The employee is required to stand, walk, stoop, kneel, crouch, or crawl. On occasion, the employee may need to lift and/or move up to 40 pounds unassisted.

WORK SCHEDULE

Playmakers generally work 3 - 15 hours per week and must be available to work weekends. Playmaker schedules are flexible around school and extracurricular activities.